



### **HRSA Completes GCHC Review**

Greene County Health Care went through an extensive three-day Health Resources and Services Administration (HRSA) review in June.

Federally funded health centers like Greene County Health Care are required to undergo a meticulous Operational Site Visit (OSV). The Health Center Program that GCHC participates in has 19 key requirements that are scored with either a met or not met rating. A few examples of the requirements are having accessible business hours, offering a sliding fee discount and that staff are appropriately trained. Community Health Center staff must, within a designated period of time, correct any requirements reviewers determine are not met.

HRSA uses these site visits to assess clinical performance and make sure health centers are in compliance with statutory and regulatory requirements. Reviewers use this time to evaluate the progress that health centers are making and to look over governance, clinical and financial management. The reviewers also give health centers guidance for performance improvement.